

THE SHELTON CHRONICLE



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THIS MONTH ON CAMPUS

DECEMBER 2 - 6
TELEPHONE REGISTRATION

MONDAY, DECEMBER 2
FACULTY MEETING
3 P.M. NC Room 2113

TUESDAY, DECEMBER 3
TERRIFIC TUESDAYS
CONCERT
Chamber Music 1 p.m.
Skyland Auditorium
Michael Bowman, violin
Dr. Gary Smoke, piano

TUESDAY, DECEMBER 3
VPAC
10 a.m.

TUESDAY, DECEMBER 3
QUALITY COUNCIL
3:30 p.m. Old Wellness Center
Skyland Campus

WEDNESDAY, DECEMBER 4
SI Team #1
3:30 p.m. New Campus

WEDNESDAY, DECEMBER 4
SI TEAM #4
3:15 p.m. Conference Room
Fredd Campus

FRIDAY, DECEMBER 6
ANNUAL HIGH SCHOOL
PRINCIPAL/COUNSELOR
HOLIDAY COFFEE

9:30 - 11:30 a.m.
Travel and Tourism Department
New Campus

FRIDAY, DECEMBER 6
SI TEAM #2
11 a.m. Room 1112
New Campus

SATURDAY, DECEMBER 7
NORTHWEST P.C.
Women's and Men's Basketball
Here

THURSDAY, DECEMBER 5
COOKIE DAY!
MERRY CHRISTMAS

MONDAY, DECEMBER 9
DIVISION CHAIRS MEETING
3:15 p.m.

MONDAY, DECEMBER 9
LAWSON STATE
BASKETBALL
Women's and Men's Basketball
Here

TUESDAY, DECEMBER 10
CHRISTMAS MUSIC
CONCERT
1 p.m. Shelton Singers. No cost.
Brass and Jazz Ensembles and
Shelton Singers 7:30 p.m.
\$3 admission at door
Shelton Music Department

TUESDAY, DECEMBER 10
ALUMNI ASSOCIATION
CHRISTMAS PARTY
Harvey's Restaurant
Happy Hour: 6-7 p.m. (bar)
Dinner: 7 p.m.
Call alumni office, 391-2221 or
2252 for reservations.

**WEDNESDAY,
DECEMBER 11**
LAST DAY OF CLASS
Fall Semester

**DECEMBER 12, 13, 16, 17, &
18**
FINAL EXAMS
Fall Semester

THURSDAY, DECEMBER 12
SHELTON VS WALLACE-
SELMA
Women's and Men's Basketball
Here

THURSDAY, DECEMBER 12
PUBLICATIONS
COMMITTEE CHRISTMAS
PARTY
Lucy Kubiszyn's Home
5 - 6:30 p.m.

FRIDAY, DECEMBER 13
PRESIDENT'S CHRISTMAS
BREAKFAST
7 - 8 a.m. Fredd Cafetorium

MONDAY, DECEMBER 16
WELLNESS CENTER
CHRISTMAS PARTY
New Campus
5 p.m. until ---

**WEDNESDAY,
DECEMBER 18**
SHELTON VS BEVILL STATE
GRAND OPENING
Women's and Men's Basketball
Here

FACES AND PLACES

* The Kiwanis Club of Tuscaloosa recently pledged money to Shelton State's new library which will be located on the new campus. The money will be used in part to furnish a conference/study room which will house Kiwanis archives and will be named for the Kiwanis Club.

*June Whatley, part-time

counselor at the college, recently wrote and published a new book for home schoolers which gives information about the socialization of children who are taught at home. The title of the book is *WILL MY CHILD FIT?* The book is available in some local bookstores.

*Many thanks to **Steve Fair** for donating Christmas trees for each of the college's three campuses. We hope to have all the trees decorated in time for Cookie Day on December 5.

*Friends of **Lorine Lowe** may be interested in knowing she has recently undergone two difficult eye surgeries at the Eye Foundation in Birmingham. Although she is now up, she is not able to get out much and would enjoy talking to all her old friends.

*Congratulations to **Mabel Harries** on her upcoming birthday! On December 6, Mrs. Harries will be 29 and holding!

***Shelton students Jennifer Wyatt and Richard Allen** of the Shelton music department have been selected to participate in the National Two-Year College Honor Choir which will perform at the American

Choral Directors Association National Convention in San Diego, California, in March. These two students were selected based on audition tapes and the recommendation of their teacher, Glinda Blackshear. The students must cover all of their expenses for the trip. Anyone who would like to donate to this trip may contact Mrs. Blackshear at Ext. 2344.

***Shirley C. Johnson**, multi-cultural/multi-ethnic liaison and postsecondary vice president of the Alabama Women Work Network, attended the Region IV conference in Myrtle Beach, South Carolina, recently. She was elected the regional multi-cultural/multi-ethnic liaison for the Region IV Women Work Network which covers the states of Alabama, Georgia, Mississippi, Tennessee, Florida, and South Carolina.

In the position, she will serve as a member of the Regional Women Work Network Advisory Council; plan and implement multi-cultural activities at regional conferences; collect information on needs of women of color in the region; provide information, technical assistance and training to local programs and the Regional Advisory

Council on women of color issues and concerns; work with the National Women Work Network vice president for multi-cultural/multi-ethnic women and the regional representative to implement network activities; and provide the national network governing board with information and concerns.

Information, on the athletic programs at Shelton State Community College, that is required by the Equity in Athletics Disclosure Act as published in the Federal Register, Vol 20, N. 229 is available in the Dean of Students office. Students, faculty, staff, and other interested parties may review this information in Dean Lee's office.

KNOW ANYONE WHO IS INTERESTED IN A NEW CAREER?

New jobs in maintenance at companies like Mercedes Benz, JVC, Michelin, Phifer Wire Products, and Tuscaloosa Steel require a broad multi-skilled knowledge. If you anyone who is interested in making a job change or even starting a new career, this may be the time for them to consider Shelton's Industrial

Maintenance Technology (IMT) certificate program. This 26-credit hour program offers students an educational experience in multi-skilled industrial maintenance. Students may enroll in multiple courses, and day and evening classes are available. Courses are scheduled three months in advance. Availability of each course is subject to a sufficient number of students enrolling. Applicants must have a high school diploma or GED. For more information, contact Rex Heacock, ext. 2478.

SHELTON STATE WINS DISTRICT SCHOLAR BOWL COMPETITION

SHELTON STATE'S SCHOLARS' BOWL TEAM RECENTLY WON THE DISTRICT COMPETITION THAT WAS HELD AT TROY STATE. In the final game, Shelton defeated Faulkner Community College of Bay Minette by 25 points. Shelton's team has now qualified for the state championship which will be held at Troy State in April. The team will also compete in tournaments in Tallahassee, Florida, and Rome, Georgia.

During the recent district tournament Shelton defeated Southern Union Community College in the quarter final game and Beville State in the semi-final competition.

Shelton's team consisting of Todd Powell, Kevin Windham, Chris Davis, Anden Hubert, Patrick McDonald, and Adam Foster won five out of six games during the recent competition which qualified them for the quarter finals.

Other members of the team are Heather Clanton, Daniel Sample, Deisha Rollins, Chopper Barnett, and Shawn Barnett. Diane Layton is the sponsor of the team.

S H E L T O N INSTITUTE'S NEW METHOD OF DISTRIBUTING STUDENT GRADES

This semester Shelton State will set up a new method of distributing grades to students at the college, according to Humphrey Lee. Effective this semester, students can obtain their grades over the telephone. Grades will no longer be mailed.

"The change in the way grades are distributed was done to improve the service to our students," Lee said. "We have looked at several

different methods of grade distribution and found this to be the best and most secure. This new service meets all federal education requirements and assures security."

"Today's students are used to banking by telephone and using today's new technology in other areas of their lives. At Shelton we are simply applying this new technology to the distribution of student grades. Students will have the opportunity to obtain their grades 24 hours a day, seven days a week, beginning December 23," Lee said.

"We have looked very closely at this service. The college's admissions and data processing offices feel comfortable with the new system. We have even surveyed our students to make sure this was a service they would like for us to provide. Much thought and planning has been put into this new system and we hope it will be a vast improvement for our students," Lee said.

For students to receive their grades, several steps must be followed. If calling from a touch tone telephone, students would dial 1-888-391-SSCC and then enter their student identification or social security number. Next

students would enter their PIN number that is currently their date of birth. When completed, this new service will give students their class ID, tell them their grades, and give them the term and their cumulative GPA.

Fall semester grades may be obtained beginning December 23. For additional information, call Ext/ 2214.

HO! HO! HO! IT'S TIME FOR SANTA CLAUS

If you know of a child who would like an authentic letter from Santa, please let us know. The Shelton State Alumni Association will be forwarding letters from Santa to special children in this area.

If you would like a child to receive one of these magical letters, contact Lisa Matherson, ext. 3903. The cost is relatively small, only \$3! All requests must be made by December 16.

Santa will donate the money back to the Alumni Association for the scholarship fund.

SPEAKING OF THE ALUMNI ASSOCIATION, THIS NEW ORGANIZATION WILL HOST ITS FIRST CHRISTMAS PARTY AT

H A R V E Y ' S RESTAURANT ON TUESDAY, DECEMBER 10. FESTIVITIES WILL BEGIN AT A HAPPY HOUR IN THE BAR FROM 6-7 P.M. DINNER WILL BEGIN AT 7 P.M. FOR RESERVATIONS, PLEASE CALL THE ALUMNI OFFICE, EXT. 2252 OR 2221. REMEMBER YOU DO NOT HAVE TO BE A GRADUATE OR EVEN A FORMER STUDENT TO BE A MEMBER, JUST SOMEONE WHO IS INTERESTED IN SHELTON STATE COMMUNITY COLLEGE.

MONEYLINE MAGAZINE LAUDS VALUE OF COLLEGE EDUCATION

In a recent issue of MONEYLINE magazine, W. Randall Kangas, an economist who runs the planning and budgeting office at the University of Illinois, says the state gets back \$4.31 in taxes for every dollar the state invests in undergraduates at the institution. According to his figures, a college education yields a six percent real (inflation-adjusted) return, which beats that of the 30-year

Treasury bond.

He figures the state's cost per student in 1994 was \$5,096. To figure the "benefit," he takes the 1994 census data on the earnings gap between college and high school graduates, and projected that a male college graduate would earn \$1,028,463 more than a high school graduate by age 74. His end result was a win-win situation where students get a reasonable priced college education and the state gets more taxes on the higher income.

SPRING REGISTRATION DATES

TELEPHONE REGISTRATION

December 2 12 - 6 p.m.
December 3 2 - 6 p.m.
December 4 2 - 6 p.m.
December 5 12 - 6 p.m.

REGISTRATION

January 8 12 - 6 p.m.
January 9 10 a.m. - 3 p.m.
Classes begin January 13.

Don't forget Cookie Day on Thursday, December 5. Bring your cookies to the President's office on the Skyland Campus. Munch on cookies all day long.

ENJOY! This year Tuscaloosa Mayor Al Dupont has declared Thursday, December 5 to be Cookie Day in Tuscaloosa.

PIFfing ALONG WITH YOUR QUALITY COUNCIL

What do students from Penn State; University of North Carolina, Chapel Hill; The University of Alabama; and Shelton

State Community College have in common? **They all get their grades the same way -- by phone!** How did Shelton State become a customer of VoiceFX, sole provider of this service? Through the effective application of TQM strategies, initiated by Paul Sellers and Diane Layton. Realizing that students would appreciate getting their grades faster and that Shelton State would appreciate improving a process and saving money at the same time, Paul submitted the VoiceFX package to the Quality Council (QC). Subsequently, an *ad hoc* advance team went into action (TEAMSpirit was not fully operational yet) to gather the information and data that would justify the expenditure for the Voice FX service. The Advance Team, consisting of Paul and Diane as well as Johnny Parker, Humphrey Lee, Loretta Jones, and Ted Spring, did just that. They thoroughly researched the available data, surveyed students, and secured the support and approval of the Alabama Department of Postsecondary Education and the college President. **CONSEQUENTLY, AT THE END OF THIS FALL SEMESTER, STUDENTS CAN ACCESS THEIR GRADES BY PHONE! ☎ ☎ ☎**

What better success story for the effectiveness of TQM team action could there be! Led by support staff initiative, staff, faculty, and administrative representatives teamed together. Service to the customer is improved ☺☺☺ and the institution will save money \$\$\$ by not having to purchase grade mailers and postage.

And that's not all! Other processes and procedures have been or are being improved through the TEAMSpirit procedures.

☞ For example, after reviewing several charters for Process Improvement Teams (PIT) from System Improvement Teams (SIT), the QC realized that the charters didn't tell us everything we needed to know, nor was it convenient for SIT members to prepare them promptly. A QC Delta Team was appointed to modify the charter form; a revised format was presented to the QC who asked Council members to take it back to their teams for approval or suggestions. At the next QC meeting, we were able to approve the **new chartering format** which SITs say is easier for them to use and gives the QC the information it needs to effectively evaluate the charters.

☞ This semester, the QC has approved **three charters**, and SITs 1 and 4 have formed three PITs and got them started on process improvement regarding **professional development programs, class scheduling/cancellation, and faculty evaluations.**

☞ An Advance Team for SIT 3 flowcharted the recruiting process which has already resulted in a **change in the scholarship application date for technical scholarships** to ensure that Shelton State technical as well as academic scholarships are presented at high school honors days.

☛ SIT 2 is currently flowcharting the steps for **requisitioning software** in order to clarify and improve that process.

When the PIFs were available to all, over 100 PIFs came in from students about the lack of vending machines and food options at the New Campus.

☛ The QC directed these PIFs to SIT 5 who communicated the problem to the SSCC Foundation, responsible for establishing the present arrangement with KFC. A recent memo from Lucy Kubiszyn, on behalf of the Foundation, reveals that **greater food variety, lower prices, and longer operating hours are available now at the New Campus**, with the understanding that these are just temporary conditions as Shelton State makes its transition down old Highway 69. ‡

TQM STRATEGIES WORK! The SITs, PITs, Action Groups, Delta Teams, Advance Teams, and the QC have been making things happen for the improvement of services. TEAMSpirit is a quality way to do our jobs. Diane Layton was the speaker at the recent meeting of a community organization where she presented the TEAMSpirit concept, using flowcharts, charters, and PIFs as visual aids. Membership in this organization includes professionals and non-professionals, some of whom were University of Alabama employees. **All were impressed with the potential for improvement inherent in the TEAMSpirit procedures.** One excited member shouted, "Everybody should be doing this sort of thing!" Such enthusiastic support from an objective, outside group is gratifying to all of us at Shelton State who have been working so hard to get TQM going at our institution. ☛ ☛ ☛ ☛ ☛ ☛

If you ever want or need to know the progress of a PIF, the information is readily accessible, thanks to the increasingly remarkable **Jimmy Osmore**, who wrote and continues to refine a computer program for Johnny Parker and his staff to keep a running inventory of PIFs and their development. As PIFs come into Johnny's office, he pulls together his Delta Team out of the QC membership to review each PIF and decide where it needs to be directed. Then Cindy Harrell, secretary for Institutional Research and Process Improvement, enters the information into the Osmore program. Because the QC wanted all PIFers to be reassured that their PIFs had been received, the Council asked Johnny Parker to solicit help from his staff. Now **Cindy Harrell or Robin Potts contacts each person submitting a PIF to acknowledge receipt and thank the customers for their submissions.** ♥ We have been most satisfied with the interaction between the QC and SITs. The responsiveness of the SITs to the PIFs has been timely yet professionally thorough.

This year marks the apprenticeship of the QC. We consider ourselves still in training, still learning the parameters of our responsibilities. Please direct any suggestions or questions you have for us to Johnny Parker or to our team leader, Shirley Johnson, or any QC member convenient to you.

As the holidays sweep over us, stay as stress-free as you can so you can ease into **QUALITY** time with your family and friends.

Best wishes from the Quality Council,
Bill Aldridge, Arthur Howington, Randy Jarrell, Shirley Johnson, Jim Jolly, Joyce Jolly, Shirley Nix, Johnny Parker, John Speights, Shirley Spencer